

Terms and Conditions

Roti Place Brisbane City

A.B.N. 51 625 927 586

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Refer to the Privacy Policy and Use of Website, which form part of these Terms and Conditions of Use.

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Governing Law

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Refund Policy

You have a legal right to receive goods which match their description, which are of acceptable quality, and which comply with any specific requirements you tell us about (and we agree to) before you place your order. If you believe that the items you have been delivered do not comply with these legal rights, please let us know as you have a legal right to have the issue remedied. We may request a photograph showing the problem if it is something that can be seen by inspecting the items. We will remedy any failure in accordance with your legal rights. This may include providing a refund in respect of the affected part of the item, unless we have reasonable cause to believe that the problem was caused after delivery.

You may cancel an order without charge at any time before we have started preparing the food. If you wish to cancel an order before it has started, please call us immediately. If we confirm the order has not been started, we will refund your payment.

Delivery Policy

Roti Place Brisbane City takes great care with delivering your orders. Please ensure the address you have supplied is correct as redelivery will incur a fee. We are unable to accept responsibility for non-delivery if you have supplied the incorrect address and time.

Estimated time of delivery and pickup can be seen when placing an order, along with suburbs available for delivery. No delivery is available outside of these boundaries for online ordering. Online store ordering and delivery is subject to the store trading hours which may change from time to time. This considers the time to process an order.